





## Web-conference "Preparing Advisers for Digital Era" 5<sup>th</sup> to 6<sup>th</sup> of October 2020

Workshop: Do you feel safe in the digital environment?

Gints Fricbergs, Telia, Latvia

Humanly explained computer human interaction

- 1. Security
- 1.1 IT systems/Network
- 1.2 Web vulnerability (injections)
- 2. Privacy
- 2.1 Personal data gathered-interpreted
- 2.2 Privacy on duty Timetracking
- 3. Reputation
- 3.1 Companies digital reputation
- 3.2 Power of search Testimonials, complaints and reviews
- 4. Racional lean digital development
- 4.1 Sales process automation
- 4.2 Marketing automation